



aquatechnik[®] s.p.a.
group

Capitale Sociale € 6.000.000 i.v. - R.E.A. Varese n. 319261
C.F./P.IVA/ Cam. Com. Varese Reg. Imprese n. 03069000127
SEDE AMMINISTRATIVA - PRODUZIONE - MAGAZZINI
20020 Magnago (MI) - Via P.F. Calvi, 40
Tel. 0039 0331 307015 (R.A.) - Fax 0039 0331 306923
www.aquatechnik.it - E-mail: info@aquatechnik.it

AQUA PLUMBING SUPPLIES PTY LTD.
1600 Canterbury Road
Punchbowl NSW 2196
Sydney
Australia

Aquatechnik warranty: safety system

This Warranty is provided by aquatechnik group s.p.a., as set out below.

Aquatechnik group s.p.a. warrants that the product supplied is free from manufacturing defects.

Aquatechnik group s.p.a. agrees to replace or repair faulty product free of charge.

Warranty Period: 25 years from the date of delivery or sale, whichever is later.

Warranty conditions:

1. The defect must be shown to have occurred during manufacture and prior to delivery or sale (whichever is later).
2. Warranty does not extend to any failure or defect caused by normal wear and tear, mechanical overload, abrasion, corrosion, mishandling or incorrect installation or any other cause beyond the control of aquatechnik group s.p.a.
3. No liability will be accepted by aquatechnik group s.p.a. if:
 - (a) the design, use and installation is not in accordance with the appropriate Australian standards:
 - (i) AS/NZS 3500 Part 1 Plumbing and drainage water services,
 - (ii) AS/NZS 3500 Part 4 Plumbing and drainage heated water services,
 - (iii) AS/NZS 3500 Part 5 Plumbing and drainage domestic installations,
 - (iv) AS 4176.2-2010 Multilayer pipes for pressure applications- Multilayer piping systems for hot and cold water plumbing applications- Pipes (ISO 21003-2:2008, MOD)
 - (v) AS 4176.3-2010 Multilayer pipes for pressure applications- Multilayer piping systems for hot and cold water applications- Fittings (ISO 21003-3:2008, MOD)
 - (b) the product has been interfered with, or other action has been taken to remedy any defect, prior to aquatechnik group s.p.a. being notified of the alleged defect and aquatechnik group s.p.a. being given reasonable time to inspect the product. Interference with the product prior to inspection by aquatechnik group s.p.a. will void any claim under this Warranty;
 - (c) the product has been subjected to positive pressure greater than 2000kPa at a temperature of 20 degrees Celsius
 - (d) the product has been subjected to temperature greater than 95 degrees Celsius at any pressure,
 - (e) the product has been subjected to negative pressure at any temperature.
4. No liability will be accepted by aquatechnik group s.p.a. for property damage, loss of profits, loss of revenue, loss of use, loss of contracts, loss of production or any indirect or consequential loss or damage. The sole remedy for a breach of this warranty is repair or replacement of the faulty product and to the extent permitted by law, no other warranty express or implied shall apply.

Making a claim: A Warranty claim by a customer can be made by forwarding a letter containing details of the defect to the address referred to below within 30 days of the defect becoming known to the customer, together with proof of purchase documents evidencing the date and place of purchase and the date of delivery or sale.



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Expenses: If the Warranty claim is accepted by aquatechnik group s.p.a., expenses associated with the claim shall be paid by aquatechnik group s.p.a.. If the customer has incurred such expenses (with the consent of aquatechnik group s.p.a.) it shall supply evidence of those expenses (and payment) to aquatechnik group s.p.a. who may accept such evidence and reimburse the customer. Expenses do not include claims for damages or loss, but only claims associated with investigation of the Warranty claim and repair or replacement of the product.

Additional consumer terms: If the product was purchased by a Consumer (as that term is defined under the Australian Consumer law) then, in addition to the above, the following provisions also apply to this Warranty:

- (a) This Warranty is in addition to other rights and remedies of the Consumer under any law in relation to the goods or services to which the Warranty relates.
- (b) Notwithstanding the above, the products come with guarantees that cannot be excluded under the Australian Consumer law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In witness thereof
aquatechnik group s.p.a.
Marco Petena